User Groups:

|  |  |
| --- | --- |
| **Group** | **Interactions** |
| Kids | Get information.  Communicate with others in similar situation.  Answer questions based on experience.  Earn beads (awards) for experiences and answers. |
| Parents | Get information.  Join chat rooms (get access to parent-only groups).  Answer questions based on experience. |
| Wider (siblings) | Get information.  Could potentially get access to chat rooms with doctor’s code (with consent from person with cancer) |
| Moderators/Experts | Can view flagged material on chat rooms.  Can signal parents / directly contact child to support them. |

Safety:

Doctors authorize users (for chat functionality):

Give authorization codes for parents and children.

Features:

Information:

* Shown to parents and children
* Filtered based on child age
* Interactive games (win badges) and useful links to help pages

Chatrooms:

* Moderated by moderator group
* Participated in by children and parents.
  + Parent only chat rooms available for mature discussion.

Forum:

* Questions with answers.
  + Users can choose how much information to display.
  + Users can signal if comments are helpful
* Users can request to discuss further in 1-to-1 conversations.